

Retirement on the Horizon

After 24 years of dedicated service to Connected Credit Union along with an entirety of 39 years of commitment to the industry, CEO **Richard Lachance** is setting his sights on a well-deserved retirement in 2023 and devoting more time to his family and hobbies.

Our credit union family and communities we serve have benefitted greatly from Rick's leadership and passion for advancing the financial well-being of our membership while promoting the credit union ideals of "people helping people." He is a champion for credit unions and what they stand for. The smooth, successful functioning of each workday and beyond is evidence that Rick made it a priority to give generously of his time, knowledge, and experience whether performing transactions for members, approving loans, or pouring over the monthly financials to ensure the safety and soundness of the credit union's fiscal position. His contributions to our credit union and the industry are too numerous to list. Suffice it to state that our credit union has grown in both size and strength thanks to Rick's commitment to our mission, vision, and values and he has positively touched many lives in the process.

Richard Lachance will be remembered and held in highest regard for his immense integrity and loyalty throughout his career to Connected Credit Union, its members, volunteers, and his co-workers. We have all experienced the good fortune to call Rick our leader.

In Rick's own words, he sums up his tenure with Connected Credit Union as follows:

"I'm truly blessed to have been surrounded by such a great team at Connected. Together we've brought the credit union to new heights and navigated many challenges over the past 24 years. I've thoroughly enjoyed the work but it's all the people I've worked with, both past and present, and the relationships I've built over the years, that will forever be with me! To our staff, volunteers, business partners, and members, my sincere thanks for the opportunity to have worked with you and the impact you've had on my life. Cathy Bond will be assuming the role of Chief Executive Officer (CEO) upon my official retirement in the fall. Cathy brings 30 years of management experience to the role, including 17 years as CEO of Winslow Community FCU. She, along with Chief Financial Officer, Kelley Wathen, and Vice President of Lending, Lynn Stratton, are well prepared to guide the Connected Credit Union team and carry on our long-standing commitment of service to our members. Thank you and may God bless you all."

Please join our Board of Directors and staff in extending our sincere thanks and absolute best wishes to Rick for a long, happy, and healthy retirement.



Home Equity Options

We offer **Lines of Credit** and **Fixed Rate Loans**.

Call our loan team today at 207-623-3857 in Augusta or 207-872-2636 in Winslow.



connectedcreditunion.org

Main Office

85 Civic Center Drive • PO Box 1096
Augusta, ME 04332-1096
207.623.3857 | 1.800.464.3773

Winslow Branch

12 Monument Street
Winslow, ME 04901
207.872.2636 | 1.855.946.2328

Credit Union Holidays

We will be closed on:

New Year's Day
Martin Luther King, Jr. Day
Presidents' Day
Patriots' Day
Memorial Day
Juneteenth
Independence Day
Labor Day
Indigenous Peoples' Day
Veterans Day
Thanksgiving Day
Christmas Day

Inactive/Dormant Accounts

Any account having less than a \$50.00 balance that has had "no activity" for two years is subject to a monthly inactivity fee of \$2.00.

Abandoned Accounts

Accounts with no member-initiated activity for 3 years are considered abandoned by the state. If you have not made a deposit to your account recently, please do so to prevent your account from being considered abandoned. If your account becomes abandoned, we are required by law to turn the funds over to the State of Maine. Notification will be mailed to affected accounts prior to funds being turned over to the State of Maine.

Connected Credit Union's privacy notice can be found on our website at connectedcreditunion.org



Federally Insured by NCUA

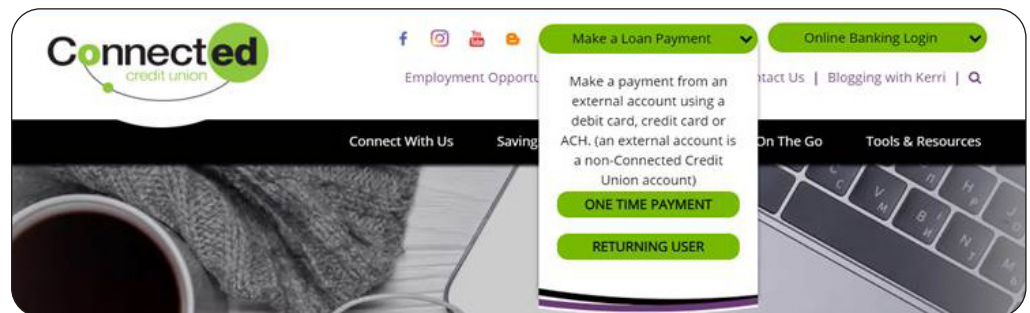


Earning Points Online and In Line

As a member of Connected Credit Union, you receive rewards for everyday purchases when using your Connected Credit Union debit and credit cards. When using our **Visa Credit Card**, you'll earn one bonus point for every dollar you spend. Accumulated points can be redeemed for merchandise, fuel, travel, gift cards and statement credits using **ScoreCard Rewards**. Create your own wish list and watch your points accumulate!

Our **Visa Debit Card** allows you to pay for your everyday purchases **plus** you can now pay with points when you shop with participating merchants like Amazon. Enroll your card in Amazon's *Shop with Points Program* and pay with your **uChoose Rewards** at checkout. You can also pay with rewards at millions of online stores when you checkout with PayPal. Use your rewards on all or part of your PayPal purchase, with no minimum spend. *Terms apply.*

Don't miss out on your earning potential— you deserve a better card!



New Website Feature

Members can now make a loan payment from an external account using a debit card, credit card or ACH. Making a loan payment has never been easier! Visit us today at connectedcreditunion.org for details!



Congratulations to **Patrick Carter** for completing his Certified Teller Training with the Maine Credit Union League. Patrick is a recent graduate of UMA with his Bachelor's Degree in Finance. He joined our team in January of 2022 and is a **Member Service Representative II** in our Augusta office. He's all about helping members and learning all he can to assist with their financial needs. Way to go, Patrick!

Patrick Carter with CEO Richard Lachance

2023 Scholarship Winners



Lainey B.

Winslow High School

Barbara C.

Southern New Hampshire University

Jasmyne M.

Cony High School

Alyssa C.

University of Southern Maine